Quick Heal Technologies Limited Products End of Life Announcement

End-of-Life Announcement for the Seqrite Endpoint Protection Cloud (EPP Cloud) Agent Version 10.4 (formerly known as Seqrite Endpoint Security Cloud (EPS Cloud) Agent Version 10.4).

Overview

Quick Heal Technologies Limited (the "Company") announces end-of-life dates for the Seqrite Endpoint Protection Cloud (EPP Cloud) Agent Versions 10.4.0.0 & 10.4.1.0.

The Company announces the end-of-life dates for Seqrite Endpoint Protection Cloud (EPP Cloud) Agent Versions 10.4.0.0 & 10.4.1.0. End-users or customers with active subscriptions will continue to receive support until the end of validity of their respective subscription period. The following table describes the end-of-life milestones, definitions, and dates.

End-of-life Milestones

Milestone	Definition	Date
End-of-Life Announcement Date	The date that announces the end-of-sale and end-of-life of a product is distributed to the public.	**September 20, 2024**
End-of-software maintenance releases date	This is the last date that the Company may make available any final software maintenance releases incorporating only minor bug fixes or workarounds applicable to the affected product. Software maintenance does not include new enhancements, new functionality, and any change to product architecture. No enhancement will be made to the Software to support new or updated versions of the platform on which the Software runs or to which it connects. After this date, the Company will no longer develop, repair, maintain, or test the affected product	**September 20, 2024**
Last date of on-ground support	This is the last date that the Company may provide any on-ground or on-premises support	**September 20, 2024**
Last date of telephonic and remote support and end-of-life date	This is the last date to receive support through telephonic and remote means for the affected product. After this date, the life of affected product ends and support for the subscription is not available as the same becomes obsolete	**September 20, 2024**

Client Upgradation Options

For clients affected by the End-of-Life (EOL) of certain older versions, we recommend upgrading to the latest Seqrite Endpoint Protection Cloud client version. This upgrade will ensure continued access to the latest features, security enhancements, and support.

To assist with the migration process, we have provided detailed instructions and resources in the following article: https://techsupport.seqrite.com/index.php?/solutions/view-article/UPGRADING-EPS-CLOUD-ENDPOINTS-TO-THE-LATEST-VERSION

For more information

For more information about the Seqrite End-of-Life Policy, go to: Seqrite Products End of Life Policy

These end-of-life notifications are sent to the email addresses that were used to register the products.

FOR ADDITIONAL INFORMATION, please contact the Company's regional representative. This announcement was first published on **September 20, 2024**.